

# Nebraska Public Service Commission

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## NATURAL GAS FORMAL COMPLAINT INFORMATION

### TO INTERESTED PARTIES:

Filing an **informal complaint** with the Commission before initiating a formal complaint is **strongly encouraged**. The Nebraska Public Service Commission's Rules of Commission Procedure, which provide information related to filing a "formal complaint" (see paragraph 005.05, page 4), can be accessed from our web site [www.psc.state.ne.us](http://www.psc.state.ne.us) by the following steps:

1. Click on Commission Information
2. Click on Rules and Regulations
3. Click on Commission Procedure
4. Browse for Chapter 1, Paragraph 005.05

A paper copy of the rules may be requested by contacting the Commission. A formal complaint form is also available and may be handwritten or typed to identify your concern(s). If an additional page or pages are needed to fully explain your position, you may add them behind the second page of the complaint form.

Formal complaints require a \$25.00 filing fee from consumers or a \$250.00 filing fee from natural gas utilities, to be included with the return of the complaint form. The filing fee should be made payable to Nebraska Public Service Commission.

We trust this material will provide helpful in assisting in completion of the complaint form.

Please call if you have questions.

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

	)	
(Name)	)	
	)	
(Address)	)	
	)	
_____, Nebraska,	)	
(City)	)	
	)	
(Phone Number)	)	
Complainant,	)	
vs.	)	Formal Complaint No. _____
	)	(NPSC will assign)
	)	
(Name)	)	
	)	
_____, Nebraska	)	
(City)	)	
Defendant	)	

Complainant alleges:

I.

Complainant is a customer of \_\_\_\_\_  
(Name of natural gas provider)

II.

The above named Defendant is a jurisdictional utility engaged in the provision of natural gas service to customers in the state of Nebraska, Neb. Rev. Stat. § 66-1801 et seq. (2003).

III.

That (specifically list facts):

WHEREFORE, The Complainant prays that the Defendant be required to answer or satisfy the charges herein, and that after due investigation and hearing an order be made commanding the Defendant to remedy the above-mentioned complaint

Dated at \_\_\_\_\_, Nebraska \_\_\_\_\_, 19\_\_

\_\_\_\_\_  
Signature of Complainant

VERIFICATION

STATE OF NEBRASKA,                    )  
  ) ss  
County of \_\_\_\_\_)

\_\_\_\_\_, being first duly sworn, deposes and says that he is the above named Complainant; that he has read the foregoing complaint and knows the contents thereof, and that the allegations of fact therein made are true of his own knowledge.

Subscribed and sworn to before me this \_\_\_\_\_day of \_\_\_\_\_, 20\_\_.

\_\_\_\_\_  
Notary Public